## **Specification Amendments:**

Please replace the paragraph beginning at page 1, line 6, with the following rewritten paragraph:

-- This application claims priority to U.S. Provisional Application No. 60/209946, filed June 6, 2000 and titled "METHOD AND SYSTEM FOR HEURISTIC ELECTRONIC HELP," U.S. Provisional Patent Application No. 60/209841, filed June 6, 2000 June 7, 2000 and titled "METHOD AND SYSTEM FOR AUTOMATIC AGGREGATION OF WEBSITE CONTENT," and U.S. Provisional Patent Application No. 60/215896, filed July 5, 2000 and titled "METHOD AND SYSTEM FOR CONTENT-BASED ELECTRONIC HELP," which are all hereby incorporated by reference. This application further claims priority to U.S. Application No. 09/805417, filed March 13, 2001 and titled "METHOD AND SYSTEM FOR WEBSITE MAINTENANCE," which 15 is hereby incorporated by reference. --